



Dental



Telemedicine



Vision



Health Advocacy



Prescription



Ancillary Services



Chiropractic

Member Guide

AMERIPLAN DENTAL®,
VISION, PRESCRIPTION &
CHIROPRACTIC PLAN IS
NOT INSURANCE.

IT IS A DISCOUNT MEDICAL PLAN!

YOU MUST USE AN
AMERIPLAN® DENTIST,
PHARMACY, VISION PROVIDER
OR CHIROPRACTOR AND
PAY WHEN YOU
RECEIVE SERVICES.

DISCLOSURES TO CONSUMERS:

- This Plan is NOT Insurance.
- The Plan provides discounts at certain heathcare providers for medical services.
- The Plan does NOT make payments directly to the providers of medical services.
- The Plan member is obligated to pay for all healthcare services but will receive a discount from those healthcare providers who have contracted with the Discount Medical Plan Organization.
- Name, address and specialty of discount medical card program providers in your service area are available before purchase and upon request by logging on to www.ameriplanusaprovidersearch.com or calling the AmeriPlan® Consumer Information Center at 1-800-647-8421.

AmeriPlan® Corporation
5000 Legacy Drive Suite 300 • Plano, Texas 75024
A DISCOUNT MEDICAL PLAN ORGANIZATION

Louisiana Residents Only:

La.R.S. 22:1260.7.(C)(1)(b) – The range of discounts for medical services provided under the plan will vary depending on the type of provider and medical service received.

La.R.S. 22:1260.7.D.2.k – If the member remains dissatisfied after completing the organization's complaint system, the plan member may contact the state insurance department.

Oklahoma Residents Only:

If you cancel your membership within the first thirty (30) days of receipt of the discount card and this Membership Information Guide, you will receive reimbursement of the periodic charges you paid. The return of all periodic charges will be made within thirty (30) days of the date of cancellation. If all periodic charges have not been paid within thirty (30) days, interest shall be assessed and paid on the proceeds at a rate of the Treasury Bill rate of the preceding calendar year, plus two (2) percentage points.

Maryland Residents Only:

Some discounts under the Physician and Hospital Referral Plan are not applicable in Maryland. Discounts are not available for all In-Patient procedures and certain Outpatient Procedures under Maryland law. Out-patient procedures at network hospitals such as laboratory and diagnostic services are eligible for the discount.

Massachusetts Residents Only:

This medical discount plan does not meet the minimum creditable coverage requirements under Massachusetts law.

North Carolina Residents Only:

AmeriPlan® Corporation maintains a surety bond in compliance with N.C.G.S. 66-135 with Travelers Casualty and Surety Company of America, 1 Tower Sq., Hartford, CT 06183.

You, the member, may cancel this contract at any time prior to midnight of the third business day after your activation date. To cancel you must notify the company in writing of your intent to cancel.

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■ General Membership Information

This Member Information Guide and Member Cards constitute the entire agreement between you and AmeriPlan®.

AmeriPlan® was created to help its members enjoy good health and save money on medical products and services. The Programs are easy to use. You pay the Network healthcare provider directly for all professional services and get instant savings. There are no claim forms and no waiting for reimbursements, just great savings.

This is a Discount Medical Program, NOT INSURANCE; you are responsible for payment of provider fees for services.

Your health insurance is your primary coverage. This supplemental program may duplicate services and products under your insurance. AmeriPlan® does not guarantee the quality of services or products offered by Network providers beyond confirming that the required professional licenses are held in active status.

MEMBERSHIP CARDS

Two permanent membership cards are included with your **AmeriPlan Deluxe** membership. Both cards will be in the member's name and include your membership identification number.



If your card is lost or stolen, or if it has an error, call toll free: 1-800-647-8421 or email: customersupport@ameriplanusa.com for a new card.

AMERIPLAN APP

Save time and phone calls, by accessing your membership information and maintain some control over your account. Simply download the Ameriplan App through iTunes or Google Play and access the exisiting member portion of the app, then click "existing members register here", complete all the fields (you will need access to your member ID card) and hit the register button. Once this is completed you will have access to your account.

Take a moment and explore all the things you can do:

- Change your address, your phone number or email address
- Add or Delete your household members.
- View your draft date, amount and make changes to your drafing information.
- View your electronic ID card.
- Locate a provider

Share a link with other household members so they may access their benefits and member ID card.

MEMBERSHIP SATISFACTION, COMPLAINTS AND CONCERNS

Your complete satisfaction is very important to us; therefore, AmeriPlan® has instituted an Inquiry & Complaint Resolution Procedure.

You may contact AmeriPlan® regarding any aspect of the AmeriPlan® discount health care card program. Your inquiries or complaints may be made by one of the following four methods:

- Calling AmeriPlan® Customer Support at: 1-800-647-8421
- Sending an email to: complaints@ameriplanusa.com
- Sending a facsimile to: 469-229-4133
- Writing us at:

AmeriPlan® - Customer Support Department 5000 Legacy Drive Suite 300, Plano, Texas 75024

Examples of complaints include, but are not limited to, the following:

- Difficulty locating provider in area that accepts discount card.
- Did not receive discount.
- Difficulty getting network provider to accept discount card.
- Question concerning ACH draft or Credit Card payments.
- Difficulty terminating membership or obtaining refund.
- Other (Explain).

All inquiries and complaints will be addressed within 24-48 hours of receipt, excluding weekends and holidays, during regular business hours. If the issue is of an urgent matter, call Customer Support and you will be transferred to the department that can address your issue immediately. To validate your complaint, you must include your membership number and a complete description of your dissatisfaction.

Upon receipt of a valid complaint, AmeriPlan® will use the following actions to resolve your inquiry:

- Record your name, address, member number and date received
- Code Type of Complaint (see examples, above)
- Send you a written acknowledgment of receipt of your complaint within 5 days.
- Obtain and review the records relating to your complaint.
- Make a resolution of your complaint and inform you of such within 30 days of receipt of your complaint.

Should your complaint pertain to an un-resolvable "quality of care" issue, the patient liaison will supply you with the name, telephone number and address of the appropriate agency in your state to direct your complaint.

BILLING AND SERVICE PROBLEMS

If there is a problem with your payment or if you wish to change your payment method, call Bank & Credit Card Services toll free 1-800-550-9726.

AMERIPLAN® SATISFACTION GUARANTEE & CANCELLATION BY MEMBER

If you are not satisfied within 30 days of your activation date, you may cancel your membership by written request.

- In writing to: AmeriPlan® Bank and Credit Card Department 5000 Legacy Drive Suite 300, Plano, Texas 75024.
- By facsimile to: 469-229-4595.
- By email to: <u>cancel@ameriplanusa.com</u>

You MUST include your member number with your written cancellation request.

AmeriPlan will not collect additional membership fees once your cancellation request is processed.

<u>Refunds:</u> If you are not satisfied within 30 days of your activation date you may cancel and receive a refund of the membership fee paid. The one-time registration fee is Non-refundable. Please allow 30 days processing time for refunds. Cancellations received after the 30 day deadline will not be eligible for a refund.

AmeriPlan is not responsible for money paid for healthcare services and products received from providers.

NO TELEPHONE CANCELLATION REQUESTS WILL BE ACCEPTED.

MEMBERSHIP CANCELLATION BY AMERIPLAN®

AmeriPlan® can cancel a membership for any of these reasons:

- If a member or a dependent member permits or commits fraud by unauthorized use of the membership card(s).
- If there is a chronic unsatisfactory provider/patient relationship. Cancellation will occur only after reasonable efforts are made to establish and maintain satisfaction between both parties. If cancellation is necessary, the member will be notified prior to cancellation and the member's account will be credited or a refund check issued for any unused portion of the membership dues.
- If the Programs are withdrawn nationally or from the geographic area where the member lives.

If a membership is cancelled, the participating providers will complete any work covered that began before the cancellation date. The member must pay the provider's usual fees for any work that is done after the cancellation date.

For residents of Florida, Nevada and Oklahoma:

If you cancel your membership and you paid either quarterly or annually, you will receive a prorated refund of your membership fee based on the number of unused months.

For residents of Arkansas, Colorado, Maryland and Tennessee:

If you cancel your membership within 30 days, the membership fee and one-time administrative charge will be refunded.

For residents of Louisiana:

If your membership is canceled for any reason other than non-payment of charges you will be notified prior to cancellation and your account will be credited or a refund check for any unused portion of the membership dues.

MOVING OR TRAVELING?

Log on to your Member Portal or Contact Member Services at **469-229-4501** or **1-800-647-8421** to change your address. If you are traveling and need the services of an AmeriPlan® Provider, Member Services will be glad to assist you. When traveling refer to the fee schedule map in this guide to determine the appropriate fee schedule.

ARBITRATION OF CLAIMS

Any issue, dispute, claim or controversy (collectively, the "Claim") between you and AmeriPlan, arising out of or relating to your membership, shall be resolved by binding arbitration at the AmeriPlan headquarters in Plano, Texas. The Claim shall be governed by the laws of the State of Texas.

A party alleging a Claim shall send to the party against whom the Claim is asserted a written notice of its intention to submit the Claim to confidential and binding

arbitration (the "Demand") under the Commercial Rules of Arbitration of the American Arbitration Association (AAA). The Demand shall be sent to the other party no later than ten (10) business days prior to filing the Demand with the AAA office authorized to administer the arbitration.

An award may be confirmed by a court of competent jurisdiction, the right of either party to appeal confirmation of the award shall be governed by the provisions of the Federal Arbitration Act.

■ AmeriPlan Dental® Program

- You select the dentist of your choice in the AmeriPlan® network.
- 15% to 80% savings on dental procedures performed by a program dentist.
- Special savings on specialist work such as braces, oral surgery, root canals, gum treatment and children's dental work.
- No waiting period before you can use the program.
- No limits to the number of visits prescribed by your dentist.
- All ongoing dental problems are accepted except for orthodontic treatment in progress.
- You know the discount amount you will pay.
- No paperwork, no insurance companies to deal with.

SELECTING OR CHANGING PROGRAM DENTIST

AmeriPlan's® dentists meet all the state board requirements for the state in which they practice. It is best to establish yourself and your family members as patients with a program dentist as soon as possible. Therefore, should you have a dental emergency you will be a patient of record. Should you need help in selecting a dentist, you may access the AmeriPlan® Web site, www.ameriplanusaprovidersearch.com, or call Member Services at 469-229-4501 or 1-800-647-8421. We can tell you about office hours, handicapped accessibility, where the dentist went to school and other facts about the dental office.

IF YOU NEED A SPECIALIST*

Your regular program dentist is called a general dentist and does several types of dental procedures, sometimes including treatment that is also done by a specialist. A program specialist is a dentist with an advanced degree who specializes in one area of dentistry such as root canals, braces, or oral surgery, etc. If you need special dental treatment, your program general dentist may send you to see an AmeriPlan® specialist where you will receive reduced fees for treatment. Exception would be for orthodontics, as you may go directly to this specialist.

* All specialists may not be available in all areas.

WHAT TO EXPECT ON YOUR FIRST VISIT

When you call for your first appointment with a program dentist, identify yourself as an AmeriPlan® member and give the appointment scheduler your member ID number. Always have your AmeriPlan® card available for the dental office staff at the time of any dental appointment. Present your card upon arrival as the dental office

staff will contact AmeriPlan® to verify your active status. On your first visit you will be asked to complete a patient questionnaire and medical history, including all current medications. A comprehensive exam and x-rays will enable your program dentist to evaluate your dental needs.

Then the dentist and/or office staff personnel will discuss a proposed treatment plan and the corresponding AmeriPlan® fees. You may or may not receive a teeth cleaning at this appointment, depending upon the dental office policy.

If you have not had your teeth cleaned in over a year or have existing periodontal problems, you may require a deeper cleaning. This will cost more than the regular cleaning. An infection control fee may be assessed at every appointment to cover precautions used to protect your health against the transfer of communicable diseases.

MISSED APPOINTMENTS

A missed appointment without a 24-hour notice will incur an additional charge. Most dental offices have cancellation policies in place that will take precedence.

EXCLUSIONS AND LIMITATIONS

- Services for injuries or conditions that are covered under Workmen's Compensation or Employers Liability Laws.
- Cost of dental care covered under automobile, medical, no fault or similar type insurance.
- Services that cannot be performed because of the general health of the patient.
- Any hospital or medical charges of any kind, except for general anesthesia, performed in a dental office.
- Out of pocket expenses for dental procedures performed by an out-ofnetwork dental office.
- Reduced fees will not be honored if dental treatment is already in progress or if the patient's membership is no longer valid.
- Any member accepted for orthodontic treatment through the program must remain a member for the full duration of their treatment or risk additional charges from their program orthodontist.
- A patient's existing dental or medical condition may necessitate extra precautionary procedures and require additional charges.
- Any treatment not specifically included in the skill and learning of the Plan dentist.
- Discount on dentist's cost of implant fixtures.
 - * This program is not insurance coverage and does not reimburse you or the dentist.

AmeriPlan® Vision Program

The AmeriPlan Vision program is administered by Coast to Coast Vision. The Vision Plan has contracted with over 12,000 eye care professionals nationwide to give you 20% to 60% discounts on eyeglasses, contact lenses, and other items offered at retail prices.

Since the AmeriPlan Vision program is not insurance, there are no forms to fill out, claims to file, or waiting periods. All frames, lenses, and specialty items such as tints, scratch resistant coatings, and ultraviolet protection are available. There is no limit on eyewear selection or the number of times the member and their family may use the membership during the year. Members can use their own doctors or any Plan doctor for an eye exam.

Savings on eye exams are available in some areas through a plan doctor ONLY. Members should ask the Plan Administrator's Customer Service Representative if savings on exams are available in their area.

The AmeriPlan®/Coast to Coast Vision program also contracts with optometrists and ophthalmologists (M.D.s) in selected markets across the United States to provide our members with discounts on eye exams and surgical procedures (including RK & ALK surgery).

HOW TO USE THE AMERIPLAN® VISION PROGRAM

- Participating Vision providers in your area may be located at: www.ameriplanusaprovidersearch.com or by calling 1-800-647-8421, Monday through Thursday from 8:30am to 5:00pm and Friday 8:30am to 4:00pm CST. Give the operator your member number located on the front of your membership card.
- The Customer Service representative will ask for your zip code, then give you the participating optical locations in your area. If you would like your eye care professional to be contacted about participating as a provider in our program, please send email to referral@ameriplanusa.com or give the operator his or her name, address & telephone number.
- You must show your AmeriPlan®/Coast to Coast membership card to the eyewear provider at the time of your visit to receive your savings.

Your satisfaction is fully guaranteed. If for any reason you are not completely satisfied with a purchase at the retail locations, simply return the merchandise within 30 days for exchange or full refund. If you find a lower price anywhere else on the same complete pair (lenses and frames) of prescription eyeglasses within 30 days of purchase at a participating location, the difference will be cheerfully refunded.

REPLACEMENT CONTACT LENSES (Mail Order Only)

Replacement contact lenses can be ordered through the Mail Order Service at a 10% to 40% discount. All major brands of soft lenses are available, including disposables, torics, and bifocals. Gas permeable materials are also available.

- Call 1-800-878-3901, Monday through Friday, 7am to 7pm and Saturday 8am to 5pm CST for a price quote or to place an order. Give the operator the brand name and type of lenses you wear.
- Federal law requires you to mail or fax a copy of your prescription to the contact lens company before you can place an order. Their address is: Contact Lens, P.O. Box 810255, Farmers Branch, Texas, 75381.
- Once a valid doctor's contact lens prescription is received, you and your family may place orders as often as you wish prior to the expiration date of the prescription.

Most orders are shipped within 24 hours via overnight delivery, and can be paid for by Visa, MasterCard, money order, or check. If for any reason you are not completely satisfied with a purchase through the mail, simply return the merchandise within 30 days for exchange or full refund.

Mail order replacement contact lenses services are not available in the state of New Jersey.

QUALSIGHT LASIK VISION CORRECTION

QualSightsm is a vision correction management company that has contracted with a nationwide network of Board Certified Ophthalmologists to perform LASIK vision correction in a managed care environment. QualSightsm is unique in that the LASIK vision correction procedure is provided with pricing that represents a 40% to 55% savings when compared to the national average cost of LASIK.

LASIK can provide a cure instead of just treating the condition. LASIK surgery is a highly successful surgical procedure used to treat near-sightedness (myopia), far-sightedness (hyperopia), and astigmatism. Additionally, QualSightsm has contracted with providers for an additional laser procedure, Custom LASIK, that addresses for some patients corneal irregularities and aberrations which if not treated could cause, for example; reduced night vision, halos, glare, etc.

Members access the program by calling QualSightsm at 1-888-582-6695 and talk to a QualSightsm Care Manager. The Care Manager will conduct a preliminary screening to ensure the member is a potential candidate for LASIK. They will also review local physicians' credentials and the member selects the physician. The Care Manager will also discuss the financial aspect (deposit and financing if requested) for the selected procedure. A fully refundable deposit is collected and an appointment scheduled with the selected physician. The member will have a pre-operative exam including a clinical screening to qualify the member for the procedure. On the day of the procedure the member will pay the remaining balance and the physician will submit an electronic claim to QualSightsm.

The post-operative exam will be conducted by the physician and the QualSightsm Care Manager will actively monitor the progress of the member. QualSightsm also collects outcomes from the doctor to assist in network management; and for analysis and reporting to Plan Sponsors and the provider community.

Patient satisfaction surveys are conducted on all patients and summary results are also provided to the Plan Sponsor.

In addition, access to the QualSightsm network will entitle members to obtain the basic LASIK procedure for \$945 per eye (\$1890 for both eyes). This represents a savings of 48% to the individual receiving LASIK over the current national average cost of \$1814 per eye. A Custom LASIK upgrade is an additional \$405 per eye for a total cost of \$1350 per eye (\$2700 for both eyes). This represents a savings of 46% to the individual receiving Custom LASIK over the current national average cost of \$2500 per eye.*

QualSightsm also offers a "Lifetime" Retreatment option to AmeriPlan® members.

For additional information or providers in your area please contact QualSightsm Care Management Center at 888-582-6695.

^{*}Hawaii fees slightly higher.

AmeriPlan® Prescription Program

The Retail Pharmacy Program will save you money on most prescription drugs at tens of thousands of retail pharmacies nationwide. The Prescription Home Delivery Service Program should save you money on maintenance type medication to treat chronic health conditions. These programs are an open formulary which provide you with cost savings and up-to-date prescription drug monitoring for your protection.

Discounts offered through the use of the AmeriPlan® pharmacy discount card are NOT insurance or a Medicare Prescription Drug Plan and are NOT intended as a substitute for insurance.

HOW THE RETAIL PHARMACY PROGRAM WORKS

- To locate a participating network pharmacy in your area, go to: www.ameriplanusaprovidersearch.com or call customer support at 1-866-451-9636, Monday through Friday 8:00am to 5:00pm MTN.
- Take your prescription and your AmeriPlan® card to your participating pharmacy. Be sure to present your card before your prescription is filled. The pharmacist must see your membership card and enter your unique group and identification number for you to receive your preferred pricing.
- The Plan administrator, will calculate the preferred drug pricing for your medications and will electronically relay this information to the pharmacy.
- Pay the total cost of your prescriptions as indicated by the pharmacist at the time of purchase.

You may or may not receive a savings on some high volume or maintenance drugs. These medications are normally already reduced at the retail level.

INCLUDED DRUGS

This program includes most legend drugs which, by federal law, require a physician's prescription. Additionally save on over-the-counter medications like smoking cessation aids and diabetic supplies. You must receive a prescription from your physician and it must be processed by the pharmacist.

GENERIC DRUG SAVINGS

A generic drug is the chemical copy of a brand name prescription drug. On average, generic drugs cost about 50% less than brand name drugs and, like their brand name counterparts, they are:

- Dispensed in the same dosage,
- Taken in the same way, and
- Packaged in the same unit strength.

HOME DELIVERY PHARMACY PROGRAM (HDPP)

- Your medications are dispensed by registered home delivery pharmacists.
- Medications are shipped to you by USPS 1st Class. (Express shipping is available for an added charge).
- You can track your prescriptions by calling toll-free at 1-866-451-9636.

HOW THE HOME DELIVERY PHARMACY PROGRAM WORKS

You may participate in the AmeriPlan® RX Home Delivery Pharmacy Program (HDPP) if you take maintenance medications. A maintenance medication is taken regularly to treat acute or chronic health conditions, such as high blood pressure, ulcers or diabetes. This mail service gives you significantly discounted prices on your maintenance prescription medications.

Once you are an active member in the HDPP, you may call for price quotes over the phone on maintenance medications. These price quotes are valid for that day only. Prices can be subject to change without notice. Please have your group and ID numbers, prescription and dosage information ready when you call the AmeriPlan® HDPP line toll-free at 1-866-451-9636.

HOW DO I PARTICIPATE?

- Call the AmeriPlan® HDPP dedicated Customer Service line toll-free at 1-866-451-9636.
- A Customer Service representative will enroll you over the phone to use the AmeriPlan® HDPP.
- Representatives are available Monday through Friday from 8am to 5pm MTN.
- Refills may be filled by mail and phone. Customer care reps are available 24 hours a day, seven days a week by calling toll free 1-866-451-9636.

For your long-term prescription needs:

If you need medication on an ongoing basis, such as to treat asthma or diabetes, you can ask your doctor to prescribe up to a 90-day supply for home delivery, plus 3 refills for up to 1 year.

USING THE HOME DELIVERY PHARMACY PROGRAM FOR THE FIRST TIME

Ask your doctor to write a new prescription for up to a 90-day supply, plus 3 refills (if appropriate) for up to 1 year. Prescriptions may be submitted:

By fax: Ask your doctor to fax your prescription to: 1-888-830-3608. Only your doctor may fax a prescription. Please be sure to give your doctor your Member ID number, which is on your prescription ID card. You will be billed later.

Your medication will be delivered to you within 7 to 11 days after you mail your order. Standard shipping is included in the cost of your prescription. When placing your order, you should have at least a 14-day supply of that medication on hand to hold you over. If you do not have enough medication, you may need to ask your doctor for another prescription for a 14-day supply to be filled at your participating retail network pharmacy. For Customer Support call 1-866-451-9636.

AmeriPlan truly is ~

"Saving America money ...

one household at a time!"

REFILLING YOUR PRESCRIPTION

You can easily refill your home delivery prescriptions, by telephone, or by mail. Have your Member ID number (which is on your prescription ID card) and your prescription number for the medication handy.

- By telephone: Call 1-866-451-9636 to speak with a live technician.
- By mail: Use the refill order form that will accompany your prescription and mail them with your payment.

To make sure that you don't run out of your medication, remember to reorder 14 days before your medication runs out. You can find the refill date on your prescription bottle, and on the refill slip that comes with every order.

PAYING FOR YOUR MEDICATION

You may pay by Visa, MasterCard, Discover/NOVUS, or by check or money order.

PRESCRIPTION MONITORING

Occasionally a prescription drug may cause a problem. The problem may be predicable, perhaps avoidable, if your physician and pharmacist are aware of your medical history, current medications and the many different combinations that cause harmful drug reactions. The AmeriPlan® Prescription Program includes a special prescription monitoring service called drug utilization review. This process electronically alerts your pharmacist to important information, such as your individual drug history, the possibilities of interaction among various drugs and how long it has been since your last prescription was filled. If the potential for drug-related illness exists, an alert message is sent to your pharmacist. The pharmacist can then inform you, check with your doctor, or make a professional judgment whether to dispense your prescription.

AmeriPlan® Chiropractic Program

The AmeriPlan Chiropractic® program is administered by Chiropractic Plans of America®

- 30%-50% savings on chiropractic care through our network of more than 7500 private chiropractors.
- Free initial consultation
- 50% savings on diagnostic services and x-rays (if necessary)
- 30% savings on treatments and most other services

HOW TO USE THIS PROGRAM:

- To locate a participating Chiropractor in your area, go to: www.ameriplanusaprovidersearch.com or call Member Services at 1-800-647-8421, Monday through Thursday 8:30am to 5:00pm and Friday 8:30am to 4:00pm cst.
- If your chiropractor is not currently participating in our program, please send email to referral@ameriplanusa.com or give the customer service representative his/her name, address and telephone number, and we will forward it to the Chiropractic Plans of America® Provider Relations Department. They will contact the chiropractor's office about joining our growing network of professionals.
- Call the participating chiropractor to set up an appointment. Be sure to tell the office you are a "Chiropractic Plans of America®" member.
- You must show your AmeriPlan®/CPA membership card at the time of visit to receive the discount.

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one household at a time!"

AmeriPlan Telemedicine Program

Telemedicine is a simple, affordable complement to your everyday healthcare needs. From their consultation interface, to their auto-synchronization with your electronic health records, they've built a healthcare delivery system that's focused on access, affordability and convenience.

The member, and any family member living in the member's home will pay \$25.00 for a diagnostic consultation. However, there is no charge and no limit on Informational Medical Consultations.

THE NETWORK

We've partnered with an organization that has established a rigorous background screening and credential verification process for each and every physician applicant. Physician applicants begin a multi-stage interview process, meeting with Network doctors and staff. They are assessed on the basis of medical treatment proficiency, strengths in personal communication, and their ability to confidently treat patients.

Upon completion of the credentialing verification process, physicians must take part in extensive physician training, to master the technical aspects of telehealth. Throughout this training process, physicians engage in a wide range of scenario consultations, preparing them for the most common treatments, as well as rare and out of the ordinary situations. New physicians begin taking consultation appointments only when they've attained the highest level of proficiency and confidence on the platform.

INFORMATIONAL AND DIAGNOSTIC MEDICAL CONSULTATIONS:

We offer the convenience of on-demand access to physicians, through our secure messaging system or over the phone, for general advice and recommendations regarding a range of routine medical conditions.

For in-depth consultations, including prescription requests or re-fills, we offer anytime access to physicians over the phone. All you have to do is schedule an appointment on line or by phone.

ELECTRONIC MEDICAL RECORDS

Our electronic medical record system is a HIPPA compliant feature that centralizes and simplifies your healthcare management. Before consulting with a physician, we require that our members complete a comprehensive medical history profile. The information submitted on each profile is secure and confidential, and is automatically filed as a permanent part of your electronic medical record. Each time you log in, you'll have complete access to detailed records of every physician encounter you've ever had on our site.

SCHEDULE APPOINTMENTS

With a scheduled appointment, you'll receive an in-depth consultation from a network physician who will review your medical questions, diagnose your condition, recommend treatment, and, if medically necessary, write you a prescription.

HOW TO USE:

Call 1-866-901-7307 to activate your account. Once activated, you may log on to your member portal (https:/portal.mytelemedicine.com/ameriplan) to schedule a consultation with a physician licensed in your state. A Care Coordinator will triage and update your Electronic Health Record (EHR) along with all symptoms. You will consult with a Physician who will recommend a treatment plan. If a prescription is necessary, it's sent to the pharmacy of your choice. The doctor will update the your EHR immediately after the consultation. You will have 24/7 secure access to your member portal.

Health Advocacy

HOSPITAL ADVOCACY PROGRAM

The Patient Advocacy Program is designed to help members with their medical bills whenever a related medical incident includes a hospital or similar facility charge. AmeriPlan has contracted with The Karis Group, one of the largest Hospital/Patient Advocacy organizations in the country.

Karis360 is not insurance and does not provide funds to pay for bills. This is a best-efforts service. Results cannot be guaranteed.

How the Hospital/Patient Advocacy Program will work:

- Once you have been advised by your physician that a hospital occurrence will be necessary, you will need to contact AmeriPlan at 1-866-977-2477.
- You will be asked a variety of questions to determine the nature and scope of the medical incident.
- The total cumulative medical costs per incident must be at least \$1500. (For the insured, this means the amount you are personally responsible for, aside from your deductible.) If this requirement is met, the member will be transferred to the Patient Advocacy Coordinator. (If a member opens a case for Bill Negotiator services before medical bills are incurred at a hospital or surgery facility, so long as admission is scheduled and the Member has a written estimate for pricing by the hospital or surgery facility, Karis will provide the Member with relevant information about cost and payment options.)
- The member will receive a medical release form which must be signed and returned to The Karis Group. If the form is not signed, it may delay the processing of your paperwork.
- An Advocate from The Karis Group will contact the member to determine the best course of action to obtain the best care at the lowest available cost.
- If a member visits the hospital on an emergency basis, a Patient Advocate negotiates with the hospital on a post-confinement basis.
- There is a three (3) business day waiting period from the active date of your membership to access any hospital advocacy service. Member must remain in "Active" status during the entire hospital advocacy process.

Fax or Mail your completed Patient Advocacy Service Request Form to:

The Karis Group Attn: AmeriPlan Health® CSR 5113 Southwest Parkway Suite 175 Austin, Texas 78735

Fax Number: **512-828-8165**

If you have not been contacted by The Karis Group within 5 -7 days please contact the AmeriPlan Patient Advocacy Coordinator at 1-800-256-3368 x4340.

Ancillary Services

The following contains a description and examples of savings of the Ancillary Services available

DirectLabs- administrates the AmeriPlan® laboratories services

- Call 1-800-808-6511 and identify yourself with the Alpha Code: R-AMERI, or visit www.Directlabs.com/AmeriPlan. A representative will discuss the draws site locations and test options.
- Go to the Patient Service Center (PCS) blood draw site nearest you. A lab locator is available online. DirectLabs provides the necessary order. You must have a requisition form from DirectLabs prior to going to the lab/PCS..
- Confidential test results are available to you within 24-48 hours on most tests (mailed, faxed or uploaded to your MyDLS account).

Receipts are available in your online account. CPT coded receipts available upon request. You must first order your test(s) through DirectLabs prior to visiting a Patient Services Center.

Please note: After an order has been placed, you may cancel prior to the collection of the specimen. The refund will be equal to the price of the test less a \$25 cancellation fee, if cancelled within six (6) months from date of order. There are no refunds issued after six (6) months.

AmeriPlan® Diagnostic Imaging & Radiology Center

AmeriPlan® has contracted with several national diagnostic imaging and radiology networks, as well as independent centers across the nation. AmeriPlan® members can expect a 20%-69% savings on their imaging and radiographic services.

Our diagnostic centers are located on our website www.ameriplanusaprovidersearch.com or , the member may call our Customer Support Department at 1-866-977-2477 for the center nearest them.

AmeriPlan truly is ~

"Saving America money ...

one household at a time!"

■ AmeriPlan® Hearing Program

In an effort to maintain its position as the leading discount health program provider in the country, AmeriPlan® has addressed another critical and growing healthcare need. There are currently more than 28 million Americans with some form of hearing disorder and that number is growing annually. Hearing disorders do not have any boundaries, such as age, income levels, geography or any other factors. Everyone is susceptible and anyone can be struck. For those who are not yet affected, it may seem like a minor matter, but it is not.

Early detection and preventative care is important in the arena of hearing health. AmeriPlan® is very proud to have assembled the best hearing resources available in the country today and to offer these services through, AmeriPlan® Hearing Services. AmeriPlan® members can expect to save from 25% to 40% on their hearing services.

ALL AMERICAN HEARING

All American Hearing is a nationwide network of hearing care professionals comprised of top researchers, technology providers and patient practices. These professionals are friendly, knowledgeable, trust worthy and are committed to making your journey to better hearing both comfortable and satisfying.

AmeriPlan members will not be charged for testing and evaluation, and will receive a 50% discount off the manufacturers suggested retail price on hearing aids, repairs and batteries. To find a location near you, call 1-866-629-7657.

EAR PROFESSIONALS INTERNATIONAL CORPORATION

Ear Professionals International Corporation (EPIC) is another one of AmeriPlan's hearing services and product provider. EPIC has a network of more than 2,500 audiologists and 750 physicians. These professionals are available to diagnose and treat your hearing issues. To find a location near you, call 1-800-394-0181.

By assembling these great resources, AmeriPlan® has created a hearing care network of more than 4,000 professionals across the country. There is service available almost anywhere.

CONNECT HEARING

Connect Hearing is one of the nation's leading providers of Audiological and hearingaid services with a nationwide network of full service hearing centers. All of the latest digital technologies and models are available through this program, including Completely-In-the-Canal, In-the Ear and Behind-the-Ear models. AmeriPlan members will receive:

- 35% discount off Connect Hearing's hearing aid prices
- Exclusive two year supply of hearing aid batteries with purchase
- Complimentary initial Audiological (hearing) evaluation
- Two year manufacturer's warranty, including a one-time replacement for loss or damage
- Unlimited follow-up visits during the useful life of the hearing aid for cleaning and check ups
- 100% Service Satisfaction Guarantee within the first 60 days
- A complimentary hearing evaluation every two years

www.connecthearing.com

1-800-675-5485

Life Line Screening

Life Line Screening can evaluate your risk for several of today's most critical, and often undiagnosed, healthcare problems. In less than an hour, you can be screened with painless, non-invasive, advanced ultrasound technology for stroke and other disease prevention. The screenings are performed by highly qualified and skilled technologists and reviewed by a board-certified physician. You'll receive a confidential written report within 21 days and are encouraged to share the results with your doctor. The screenings are offered locally at community sites coast-to-coast.

- Stroke / Carotid Artery Screening
- Abdominal Aortic Aneurysm (AAA) Screening
- Peripheral Arterial Disease (PAD) Screening
- Osteoporosis Screening

To find a screening location near you visit the Life Line website at www. lifelinescreening.com/ameriplan or call 1-888-753-1138 and mention code: BHGW-029. The discount will automatically be applied to your appointment.

AmeriPlan truly is ~

"Saving America money ...

one household at a time!"

Non-Medical Benefits

AmeriPlan® CashbackSaver.com www.ameriplancashbacksaver.com

Save money - while earning cash rebates on all your purchases, just think about it ... what a great way to shop!

The AmeriPlanCashbackSaver.com website is very intuitive, you can find just about anything that you might need or want. Whether you are comparing satellite services against cable TV vendors, locating a belt to fix a broken washing machine, planning a special vacation, furnishing a new office, buying new appliances, furnishings, or electronics for your home, and much more, this site will save you money.

AmeriPlanCashbackSaver.com has carefully researched and selected the best vendors and offers available online. Everything you purchase through this site will earn you cash back rebates with the vendors supporting this site. The more you shop, the more you will receive. This is one more way that AmeriPlan® is "Delivering on the Promise".

Log on to www.ameriplancashbacksaver.com and register with your Member number to insure that you will receive cash back rebates from all purchases that you make.

Dell Computers 1-800-695-8133 • www.dell.com/eppbuy • ID# PS23730798

- Up to 12% discount off Dimension™ & Inspiron™ product lines
- Monthly promotions in addition to standard discount
- Discounted 3-5 business day ground shipping
- 24-hour hardware technical support

With the Affiliated Purchase Program (APP) you can buy selected top-quality Dell computers and peripherals at special discounted prices. You will also receive reduced shipping charges, convenient order tracking and three-year, next business day technical hardware support. Call 1-800-695-8133 and speak to one of the specially dedicated APP Sales Consultants, Monday-Friday 7 a.m. to 7 p.m. CST. Identify yourself as an AmeriPlan® Member and give them ID# PS23730798. Or log on to the website www.dell.com/eppbuy, enter the ID number and begin buying.

Office Depot http://bsd.officedepot.com • Acct # 27363996

- 10% catalog discount on office supplies, furniture and business accessories
 Products delivered to your home or office
- Make your purchases three ways
- Discounts on copy services in Office Depot stores
- Order online, order by phone, or shop in the store with your Procurement Card*

Register now at https://odams.officedepot.com/registrations/ameriplan.php Enter all the required information, including your credit card number, then click "Submit." Allow 5-7 business days for processing. Remember, to receive your discount in the store, you must register your credit card number which must be used for all your purchases.

To order online, log on to http://bsd.officedepot.com then enter the following information:

"Login Name" ~ the phone number you used to register, with no spaces or dashes "Password" ~ your 8-digit Member ID number

NOTE: This excludes technology hardware such as computers, cameras and scanners, also stamps and business cards. No C.O.D.s accepted. For delivery, you must provide a complete address. P.O. boxes are not accepted. THE STORE MAY HAVE SOME ITEMS THAT ARE PRICED LOWER THAN YOUR AMERIPLAN® DISCOUNT, BUT YOU WILL ALWAYS RECEIVE THE LOWER OF THE TWO PRICES ON IN-STORE PURCHASES.

Sprint Wireless Communications

https://ameriplan.callsprint.com · Corporate I.D. # MQAMP

- Nationwide long distance
- Unlimited Sprint-to-Sprint calls
- Unlimited nights & weekends (9pm - 7 am, Monday - Friday)
- 15% discount for AmeriPlan® Members

With Sprint PCS plans you can enjoy a great monthly rate when you sign a 2-year Sprint PCS Advantage Agreement. This special discount is available to Members and their families. Be sure to mention the Corporate I.D. # MQAMP.

To purchase a new Sprint phone and service, to add a line to your existing account, or if you have questions regarding a purchase, call 1-888-211-4727.

Are you already a Sprint customer? Want to receive your 15% AmeriPlan® discount? Call 1-888-211-4727.

Conference Calling (Talk AmeriPlan)

- FREE conference calling (excludes long distance charges)
- 24/7 accessibility
- Up to 250 participants
- Free Record and Replay
- Free Moderator Dashboard
- Web Access to Recordings

Keep in touch with your associates with Talk AmeriPlan FREE conference calling service. It is completely automated so there is no scheduling or reservations required. So no one misses your message, the calls are automatically recorded each time you use the service.

Go to www.totallyfreeconferencecalls.com enter your name and email address. Your FREE conference call number will be emailed to you.

JCPenney Portraits

www.jcpportraits.com

- Over 450 locations nationwide
- High-quality portraits
- Portrait services for all occasions: newborn, birthday, first communion, holiday, graduation, engagement, adult and family portraits and portrait greeting cards.
- Look your best in newsletters, print & online publications. Use your portraits for plaques, websites or business cards.

For a JCPenney Portraits near you, visit: www.jcpportraits.com

^{*} The "Procurement Card" discount program is available in the retail store ONLY!

■ Dental Appendix

COMMON DENTAL TERMS AND DEFINITIONS

Abscess: an infected, inflamed area containing pus, usually caused by a problem tooth.

Abutment: a tooth or root that is fitted with a crown to support a bridge or partial denture.

Alloy: a mixture of two or more metals. Several alloys are used to repair teeth: noble (mostly silver), high noble (mostly gold) and "base" metals. The cost of a filling or crown depends on which alloy is used.

Amalgam: a metal alloy used in filling cavities.

Base metal: metal alloys used for partials or crowns which contain no precious metals.

Bitewing x-ray: films of upper and lower teeth used to check for decay between teeth and under qums.

Bonding: *a cosmetic procedure that restores damaged teeth.*

Bridge: a non-removable replacement for missing teeth made with crowns and pontics.

Cavity: tooth decay caused by bacteria which, if not treated, can destroy the tooth.

Cephalometric x-ray: used to make precise measurements for braces.

Crown: an artificial tooth or cap which covers a tooth weakened by decay.

Denture: an artificial substitute for natural teeth and surrounding tissues.

Diagnostic photographs: pictures taken by the dentist to plan treatment, particularly for braces.

Diagnostic cast: a mold or "study model" of the mouth made by taking an impression of the teeth.

Endodontics: the treatment of tooth pulp disease and infections of the root canal.

Filling: a durable material (gold, a resin, or amalgam) used to fill a cavity and halt decay.

Fluoride: a compound used in water and dental products and procedures to reduce tooth decay.

Full mouth x-rays: 12 to 18 films taken when needed to check on dental disease.

Gingiva: *gum tissue.*

Gingivectomy: the surgical removal of diseased or inflamed gum tissue.

Gingivitis: an early stage of gum disease that causes inflammation.

Impacted tooth: *a tooth that does not come through the gum normally.*

Inlay: A precision cast filling that is cemented in a prepared cavity, usually made of gold or porcelain.

Malocclusion: *an abnormal alignment of the teeth.*

Onlay: a precision cast filling, usually made of gold or porcelain, covering the entire chewing surface of the tooth; larger than an inlay.

Oral surgery: a dental specialty limited to the surgical removal of teeth and the treatment of disease, deformities, and defects of the jaws and associated structures.

Orthodontics: *the alignment of teeth, usually through the use of braces.*

Osseous surgery: repair of the bone structure supporting the teeth that has been damaged by gum disease.

Panoramic x-ray: *a complete view of the teeth, jaws and surrounding bone on one film.*

Partial denture: removable artificial teeth that keep the remaining natural teeth from changing position and improve chewing ability.

Pediatric Dentistry: a dental specialty limited to treatment of children from birth through adolescence.

Pedicle soft tissue: *graft replacement of damaged gum tissue.*

Periapical x-ray: close-up of an individual tooth and the surrounding tissue.

Periodontal disease: qum disease.

Periodontics: *the prevention and treatment of gum disease.*

Periodontitis: a more severe gum disease that can lead to tooth loss in adults.

Plaque: a sticky, nearly clear layer of bacteria on teeth.

Pontic: an artificial tooth used in bridges.

Prophylaxis: a teeth cleaning to remove tartar, plaque and stains.

Prosthodontics: a dental specialty limited to the restoration to the natural teeth and/or

the replacement of missing teeth.

Pulp: the live tissue within the tooth.

Pulp capping: the use of medicine on a decayed part of a tooth to protect the pulp and

help healing.

Pulpotomy: partial or complete removal of damaged dental pulp to relieve pain. A root

canal is usually recommended to save the tooth.

Quadrant: one-fourth of the mouth.

Reline: to add new material on the underside of a denture to improve the fit and chewing ability.

Resin filling: a tooth-colored plastic material used instead of alloys for a less noticeable, more natural appearance.

Root canal: a treatment used on a tooth with damaged pulp to stop infection and save the tooth. The pulp is completely removed, the inside of the tooth is sterilized and sealed to prevent infection.

Scaling and root planing: a thorough cleaning of tooth surfaces below the gum line to eliminate inflammation and control disease, usually performed during several visits and under local anesthetic.

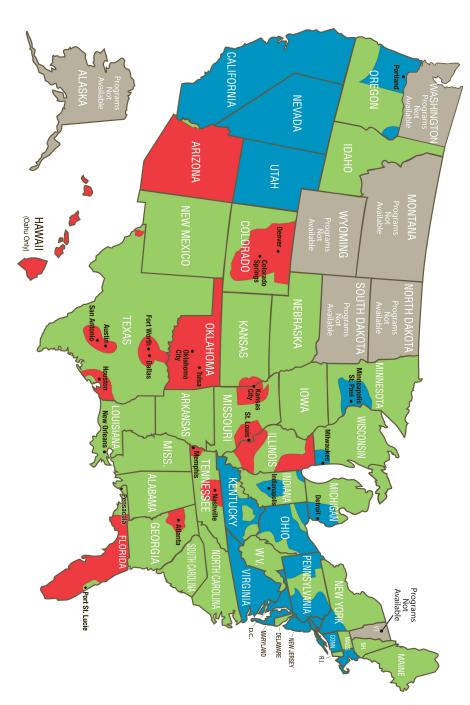
Sealant: *a plastic coating applied to teeth to prevent decay.*

Tartar: *mineralized, hardened plague that cannot be removed by brushing and flossing.*

Temporomandibular joints: the left and right hinges that connect the jaw with the skull.

Tooth surface: one of the five sides of a tooth above the gum line.

AMERIPLAN® DENTAL FEE SCHEDULE MAP



RED FEE SCHEDULE

Refer to the Fee Schedule Map to determine if this fee schedule is designated for your area.

For a list of participating dental care providers in your area please visit www.ameriplanusaprovidersearch.com. The list will note which fee schedule color each location uses. Or call our Customer Support Department at 1-800-647-8421.

AmeriPlan® Dental, Vision, Prescription & Chiropractic Programs are **NOT INSURANCE!**

They are **DISCOUNT MEDICAL PLANS**

You MUST use an AmeriPlan® Dentist, Pharmacy, Vision or Chiropractic Care Provider and pay when you receive service.

GENERAL DENTIST FEES

Any procedure not listed, including cosmetic, shall be discounted 25% from the Dentists usual and customary fee.

DIAGNOSTIC TREATMENT

By a General Dentist

١C	DA CODE	TREATMENT	our cost
	D0120	Periodic oral evaluation – established patient	\$15
	D0140	Limited oral evaluation - problem focused	\$25
	D0150	Comprehensive oral evaluation - new or established patient \ldots	\$35
	D0180	Comprehensive periodontal evaluation - new or established patien	t \$30
	D0210	Intraoral - complete series of radiographic images	\$55
	D0220	Intraoral - periapical first radiographic image	\$12
	D0230	Intraoral - periapical each additional radiographic image	\$10
	D0240	Intraoral - occlusal radiographic image	\$16
	D0270	Bitewing - single radiographic image	\$12
	D0272	Bitewings - two radiographic images	\$16
	D0273	Bitewings - three radiographic images	\$20
	D0274	Bitewings - four radiographic images	\$25
	D0330	Panoramic radiographic image	\$52
	D0460	Pulp vitality tests	\$25
	D0470	Diagnostic casts	\$38

PREVENTATIVE TREATMENT

By a General Dentist

ADA CODE	TREATMENT	Your cost
D1110	Prophylaxis - Adult	\$48
D1120	Prophylaxis- Child	\$30
D1206	Topical application of fluoride varnish	\$25
D1208	Topical application of fluoride	\$15

PREVENTATIVE TREATMENT

By	a General	Dentist
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ADA CODE TREATMENT

	THEATMENT TOUT COST
D1330	Oral hygiene instructions
D1351	Sealant - per tooth\$32
D1510	Space maintainer - fixed - unilateral - per quadrat\$135
D1516	Space maintainer - fixed - bilateral, maxillary\$175
D1517	Space maintainer - fixed - bilateral, mandibular
	TIVE TREATMENT
By a General	(lab lees billed separately
ADA CODE	TREATMENT with 25% discount) Your cost
D2140	Amalgam - one surface, primary or permanent
D2150	Amalgam - two surfaces, primary or permanent\$65
D2160	Amalgam - three surfaces, primary or permanent\$90
D2330	Resin-based composite - one surface, anterior\$74
D2331	Resin-based composite - two surfaces, anterior\$96
D2332	Resin-based composite - three surfaces, anterior
D2391	Resin-based composite - one surface, posterior
D2392	Resin-based composite - two surfaces, posterior
D2393	Resin-based composite - three surfaces, posterior
D2750	Crown – porcelain fused to high noble metal\$590
D2751	Crown - porcelain fused to predominantly base metal \$425
D2752	Crown - porcelain fused to noble metal
D2790	Crown - full cast high noble metal
D2791	Crown - full cast predominantly base metal\$400
D2792	Crown - full cast noble metal\$435
D2910	Recement inlay, onlay, or partial coverage restoration
D2920	Recement crown\$42
D2930	Prefabricated stainless steel crown - primary tooth\$95
D2931	Prefabricated stainless steel crown - permanent tooth\$120
D2932	Prefabricated resin crown\$130
D2940	Protective restoration\$45
D2951	Pin retention - per tooth, in addition to restoration
CDECIA	
SPECIAL	L RULE FOR IMPLANTS - Discount applies to all dental services except practitioner's cost of implant fixture.
	practitioner's cost of implant fixture.
ENDODO	NTIC PROCEDURES
By a General	
ADA CODE	TREATMENT Your cost
D3110	Pulp cap - direct (excluding final restoration)
D2422	

Your cost

D3310

D3320

PERIODONTIC PROCEDURES By a General Dentist ADA CODE TREATMENT Your cost D4355 Full mouth debridement to enable comprehensive evaluation D4910 **PROSTHODONTICS** By a General Dentist (lab fees billed separately with 25% discount) ADA CODE TREATMENT Your cost Complete denture - maxillary (upper)......\$700 D5120 Complete denture - mandibular (lower)......\$700 D5130 Immediate denture - maxillary (upper)......\$740 Immediate denture - mandibular (lower)......\$740 D5140 Maxillary (upper) partial denture - resin base......\$515 D5211 Mandibular (lower) partial denture - resin base.......\$515 D5212 D5410 Adjust complete denture - maxillary (upper)......\$30 Adjust complete denture - mandibular (lower)...........\$30 D5411 Adjust partial denture - maxillary (upper)......\$30 D5421 D5422 Adjust partial denture - mandibular (lower)......\$30 D5710 Rebase complete maxillary (upper) denture......\$265 Rebase complete mandibular (lower) denture......\$265 D5711 D5720 Rebase maxillary (upper) partial denture.....\$240 D5721 Rebase mandibular (lower) partial denture\$240 D6930 Recement fixed partial denture\$55 ORAL SURGERY Ry a General Dentist

by a deficial	Dentist
ADA CODE	TREATMENT Your cost
D7111	Extraction, coronal remnants - deciduous (primary) tooth \$50
D7140	Extraction, erupted tooth or exposed root (elevation and/or forceps removal) . $$68$
D7210	Surgical removal of erupted tooth requiring removal of bone and/or sectioning of tooth, and including elevation of mucoperiosteal flap
	if indicated\$135
D7220	Removal of impacted tooth - soft tissue
D7230	Removal of impacted tooth - partially bony

SPECIAL RULE FOR IMPLANTS - Discount applies to all dental services except practitioner's cost of implant fixture.

ORTHODONTIC TREATMENT

By a General Dentist

ADA CODE	TREATMENT Your co	ost
D8660	Pre-orthodontic treatment vist\$1	50
D8080	Comprehensive orthodontic treatment (Braces) under 19\$2,4	50
D8090	Comprehensive orthodontic treatment (Braces) 19 and over\$2,6	00
D8210	Removable appliance therapy (each up to 2 years)\$3	25
D8220	Fixed appliance therapy\$5	25

Listed orthodontic fees are for a General Dentist's usual and customary services for full banded Class 1 malocclusion cases. Any orthodontic treatment that requires unusal or ancillary services or is extended because of lack of patient cooperation will have an additional charge. Orthodontic services are offered on a space and time availability basis and are not available to any person who is currently in treatment or has been in treatment in the past 6 months. Broken or lost appliances will be an additional charge.

Invisalign discounts may not apply

ADJUNCTIVE GENERAL SERVICES

By a General Dentist

ADA CODE	TREATMENT	our cost
D9999	Failed appointment	\$25
D9110	Palliative (emergency) treatment of dental pain - minor procedure.	\$50
	Consultation - provided by dentist other than requesting dentist. Office visit for observation (during regular hours) no other services	\$50
27.30	performed	\$30
D9440	Office visit - after regularly scheduled hours	\$80
D9999	Infection control	\$10

- •Lab fees billed separately with 25% discount.
- •Dentist will discuss fees and treatment plan with patient prior to treatment.
- Dentist may charge additional fees for procedures that present unusual difficulties and circumstances.
- •If the Dentist's usual and customary fee is less than the AmeriPlan/Dental Plans of America scheduled fee, the Dentist will charge the lower fee.

SPECIALIST FEE SCHEDULE To be used by Dentists who have aquired an advanced degree. Including:

Orthodontists
Periodontists
Endodontists
Prosthodontists
Pedodontists
Oral Surgeons

Fees shall be discounted 25% from the Specialists usual and customary fees.

TEAL FEE SCHEDULE

Refer to the Fee Schedule Map to determine if this fee schedule is designated for your area.

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They are **DISCOUNT MEDICAL PLANS**

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GENERAL DENTIST FEES

Any procedure not listed, including cosmetic, shall be discounted 25% from the Dentists usual and customary fee.

DIAGNOSTIC TREATMENT

By a General Dentist

ADA CODE	TREATMENT Your cost
D0120	Periodic oral evaluation – established patient
D0140	Limited oral evaluation - problem focused\$25
D0150	Comprehensive oral evaluation - new or established patient\$39
D0180	Comprehensive periodontal evaluation - new or established patient $\dots \$37$
D0210	Intraoral - complete series of radiographic images \$65
D0220	Intraoral - periapical first radiographic image
D0230	Intraoral - periapical each additional radiographic image\$12
D0240	Intraoral - occlusal radiographic image\$17
D0270	Bitewing - single radiographic image
D0272	Bitewings - two radiographic images\$25
D0273	Bitewings - three radiographic images\$29
D0274	Bitewings - four radiographic images
D0330	Panoramic radiographic image
D0460	Pulp vitality tests\$25
D0470	Diagnostic casts\$45

PREVENTATIVE TREATMENT

By a General Dentist

ADA CODE	TREATMENT	Your cost
D1110	Prophylaxis - Adult	\$55
D1120	Prophylaxis- Child	\$42
D1206	Topical application of fluoride varnish	\$25
D1208	Topical application of fluoride	\$20

PREVENTATIVE TREATMENT

Ву а	General	Dentist
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ADA CODE	TREATMENT Your cost
D1330	Oral hygiene instructions
D1351	Sealant - per tooth\$35
D1510	Space maintainer - fixed - unilateral - per quadrat\$200
D1516	Space maintainer - fixed - bilateral, mxillary\$225
D1517	Space maintainer - fixed - bilateral, mandibular\$225
RESTORA ' By a General	TIVE TREATMENT Dentist
,	TREATMENT (lab fees billed separately with 25% discount) Your cost
D2140	Amalgam - one surface, primary or permanent
D2150	Amalgam - two surfaces, primary or permanent\$80
D2160	Amalgam - three surfaces, primary or permanent
D2330	Resin-based composite - one surface, anterior
D2331	Resin-based composite - two surfaces, anterior\$115
D2332	Resin-based composite - three surfaces, anterior
D2750	Crown – porcelain fused to high noble metal\$650
D2751	Crown - porcelain fused to predominantly base metal\$450
D2752	Crown - porcelain fused to noble metal
D2790	Crown - full cast high noble metal\$550
D2791	Crown - full cast predominantly base metal\$450
D2792	Crown - full cast noble metal\$475
D2910	Recement inlay, onlay, or partial coverage restoration\$50
D2920	Recement crown
D2930	Prefabricated stainless steel crown - primary tooth\$135
D2931	Prefabricated stainless steel crown - permanent tooth\$150
D2932	Prefabricated resin crown\$155
D2940	Protective restoration
D2951	Pin retention - per tooth, in addition to restoration

SPECIAL RULE FOR IMPLANTS - Discount applies to all dental services except practitioner's cost of implant fixture.

ENDODONTIC PROCEDURES

By a General Dentist

ADA CODE	TREATMENT	Your cost
D3110	Pulp cap - direct (excluding final restoration)	\$42
D3120	Pulp cap - indirect (excluding final restoration)	\$42
D3220	Therapeutic pulpotomy (excluding final restoration)	\$90
D3310	Root canal - anterior tooth (excluding final restoration)	\$400
D3320	Root canal - bicuspid tooth (excluding final restoration)	\$450

PERIODONTIC PROCEDURES By a General Dentist ADA CODE TREATMENT Your cost D4355 Full mouth debridement to enable comprehensive evaluation Periodontal maintenance......\$70 D4910 **PROSTHODONTICS** (lab fees billed separately By a General Dentist with 25% discount) ADA CODE TREATMENT Your cost D5110 Complete denture - maxillary (upper).....\$800 Complete denture - mandibular (lower)......\$800 D5120 D5130 Immediate denture - maxillary (upper)......\$820 D5140 Immediate denture - mandibular (lower)\$820 D5211 Mandibular (lower) partial denture - resin base......\$565 D5212 D5410 Adjust complete denture - maxillary (upper)\$40 D5411 Adjust complete denture - mandibular (lower)\$40 Adjust partial denture - maxillary (upper)......\$40 D5421 D5422 Adjust partial denture - mandibular (lower)......\$40 Rebase complete maxillary (upper) denture......\$315 D5710 D5711 Rebase complete mandibular (lower) denture\$315 D5720 Rebase maxillary (upper) partial denture.....\$290 D5721 Rebase mandibular (lower) partial denture\$290 D6930 Recement fixed partial denture.....\$80 **ORAL SURGERY** By a General Dentist ADA CODE TREATMENT Your cost D7111 Extraction, coronal remnants - deciduous (primary) tooth\$60 Extraction, erupted tooth or exposed root (elevation and/or forceps removal). \$75 D7140

SPECIAL RULE FOR IMPLANTS - Discount applies to all dental services except practitioner's cost of implant fixture.

Removal of impacted tooth - partially bony\$210

D7210

D7220

D7230

ORTHODONTIC TREATMENT

By a General Dentist

ADA CODE	TREATMENT	our cost
D8660	Pre-orthodontic treatment vist	\$255
D8080	Comprehensive orthodontic treatment (Braces) under 19	\$2,500
D8090	Comprehensive orthodontic treatment (Braces) 19 and over	. \$2,650
D8210	Removable appliance therapy (each up to 2 years)	\$375
D8220	Fixed appliance therapy	\$550

Listed orthodontic fees are for a General Dentist's usual and customary services for full banded Class 1 malocclusion cases. Any orthodontic treatment that requires unusal or ancillary services or is extended because of lack of patient cooperation will have an additional charge. Orthodontic services are offered on a space and time availability basis and are not available to any person who is currently in treatment or has been in treatment in the past 6 months. Broken or lost appliances will be an additional charge.

Invisalign discounts may not apply

ADJUNCTIVE GENERAL SERVICES

By a General Dentist

ADA CODE	TREATMENT	Your cost
D9999	Failed appointment	\$25
D9110	Palliative (emergency) treatment of dental pain - minor procedure.	\$55
	Consultation - provided by dentist other than requesting dentist. Office visit for observation (during regular hours) no other services	\$50
	performed	\$35
D9440	Office visit - after regularly scheduled hours	\$85
D9999	Infection control	\$10

- •Lab fees billed separately with 25% discount.
- •Dentist will discuss fees and treatment plan with patient prior to treatment.
- Dentist may charge additional fees for procedures that present unusual difficulties and circumstances.
- •If the Dentist's usual and customary fee is less than the AmeriPlan/Dental Plans of America scheduled fee, the Dentist will charge the lower fee.

SPECIALIST FEE SCHEDULE

To be used by Dentists who have aquired an advanced degree. Including:

Orthodontists

Periodontists

Endodontists

Prosthodontists

Pedodontists

Oral Surgeons

Fees shall be discounted 25% from the Specialists usual and customary fees.

LIME GREEN SCHEDULE

Refer to the Fee Schedule Map to determine if this fee schedule is designated for your area.

For a list of participating dental care providers in your area please visit www.ameriplanusaprovidersearch.com. The list will note which fee schedule color each location uses. Or call our Customer Support Department at 1-800-647-8421.

AmeriPlan® Dental, Vision, Prescription & Chiropractic Programs are **NOT INSURANCE!**

They are **DISCOUNT MEDICAL PLANS**

You MUST use an AmeriPlan® Dentist, Pharmacy, Vision or Chiropractic Care Provider and pay when you receive service.

GENERAL DENTIST FEES

Any procedure not listed, including cosmetic, shall be discounted 20% from the Dentists usual and customary fee.

DIAGNOSTIC TREATMENT

By a General Dentist

ADA CODE	TREATMENT Your co	ost
D0120	Periodic oral evaluation – established patient\$	16
D0140	Limited oral evaluation - problem focused\$	24
D0150	Comprehensive oral evaluation - new or established patient\$	49
D0210	Intraoral - complete series of radiographic images\$	80
D0220	Intraoral - periapical first radiographic image\$	20
D0230	Intraoral - periapical each additional radiographic image\$	15
D0240	Intraoral - occlusal radiographic image\$	25
D0270	Bitewing - single radiographic image\$	23
D0272	Bitewings - two radiographic images\$	30
D0273	Bitewings - three radiographic images\$	35
D0274	Bitewings - four radiographic images	40
D0330	Panoramic radiographic image\$	75

PREVENTATIVE TREATMENT

By a General Dentist

ADA CODE	TREATMENT	Your cost
D1110	Prophylaxis - Adult	\$55
D1120	Prophylaxis- Child	\$45
D1206	Topical application of fluoride varnish	\$23
D1208	Topical application of fluoride	\$18
D1330	Oral hygiene instructions	\$19
D1351	Sealant - per tooth	\$30

ADJUNCTIVE GENERAL SERVICES

By a General Dentist

ADA CODE T	REATMENT	Υ	our cost
D9999 li	nfection control		\$10

- Lab fees included in all procedures where required
- •Dentist will discuss fees and treatment plan with patient prior to treatment.
- Dentist may charge additional fees for procedures that present unusual difficulties and circumstances.
- •If the Dentist's usual and customary fee is less than the AmeriPlan/Dental Plans of America scheduled fee, the Dentist will charge the lower fee.
- Special rule for implants: Discount applies to all Dental services except Practitioner's cost of Implant Fixture.
- •Invisalign discounts may not apply.

SPECIALIST FEE SCHEDULE To be used by Dentists who have aquired an advanced degree. Including:

Orthodontists
Periodontists
Endodontists
Prosthodontists
Pedodontists
Oral Surgeons

Fees shall be discounted 15% from the Specialists usual and customary fees.

■ Notes:

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Please be advised that AmeriPlan® may receive individual identifiable health information in connection with your program membership. While AmeriPlan® is not a "covered entity" for purposes of the Health Insurance Portability and Accountability Act of 1996, it will not disclose, except as permitted or required by law or regulations, nonpublic personal health information about a member unless a written authorization is obtained from the member whose nonpublic personal health information is sought to be disclosed.

A DISCOUNT MEDICAL PLAN ORGANIZATION



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